



# We Are Proud To Partner With You

TO PROTECT THE CARDIOVASCULAR HEALTH OF YOUR Students and Uthletes

Keep reading for important information regarding your school's upcoming testing!

## **DIAGNOSTIC TESTING ELIGIBILITY**

- Testing is offered to all students and athletes between the ages of 12-25
- In addition to traditional sports teams, such as football, basketball, soccer, baseball, volleyball, and track, testing is also recommended for **marching bands**, cheerleaders, and dance teams

### **DIAGNOSTIC TESTS PERFORMED**

All tests are non-invasive and involve no radiation exposure. The privacy of your students will be protected.

- Electrocardiogram (EKG): measures the electrical activity of the heart to detect electrical abnormalities such as Wolff-Parkinson-White and Long QT syndromes
- Echocardiogram (Echo): uses sound waves to create a moving picture of the heart to detect structural and functional abnormalities that cannot be detected by an EKG
- Vascular Ultrasound: uses imaging to see how blood moves through arteries and veins, evaluating for any blood flow abnormalities

## **STUDENT REGISTRATION PROCESS**

- Scheduling Appointment: Students and/or their parents/guardians will access your school's online scheduling portal to select the testing date and time most convenient for them. A valid cell phone number should be provided when scheduling so we can send appointment reminders via text message. Appointments run every 1.5 hours.
- **Completing Paperwork:** Students, or their parents/guardians for those <u>under the legal age</u>, must complete, sign, and submit online paperwork that collects medical and health insurance information and <u>gives consent for testing</u>.

An **online registration page** with information about the testing will be available that links to the scheduling portal, paperwork, and FAQs. <u>Email templates</u> and <u>customized flyers</u> containing links will be provided for you to send to parents to promote your school's testing. Additional marketing materials can also be provided upon request.







# Wimbledon Athletics Welcome Kit

### **ADDITIONAL FORMS and DOCUMENTS**

To access the following resources, click on the description in red.

- Frequently Asked Questions regarding the testing process and billing procedures can also be accessed at www.wimbledonhealthpartners.com/faqs
- Waiver of Financial Responsibility to eliminate any balance due is available for those in genuine hardship situations and is available on the registration page and FAQs page
- How To Prep For Testing Flyer contains important information to help your students prepare for the day of testing
- Printable Paperwork PDF for those students/parents who need to print and fill out the registration form in case they are unable to submit online for any reason
- Post-Testing Letter to Parents gives detailed information on what parents can expect once testing has been completed

# **DIAGNOSTIC TESTING RESULTS**

We will immediately alert the parent/guardian of any significant findings. One of our board certified cardiologists, pediatric cardiologists, or radiologists will review any such findings, and a recommendation will be made if there is a need for additional testing or a referral to a specialist.

About 4-6 weeks after testing has been completed, parents/guardians will receive an email from our Reporting team with a password and instructions for obtaining diagnostic testing results. A second email will come from Studycast with a link to the reports.

We know it can be unsettling to a parent or athlete to receive news of an abnormal finding, and our goal is to make sure everyone is comfortable with a diagnosis. **Our medical staff is always available for questions** or consultation on test results by calling (855) 200-8262.

Access our Abnormal Findings Report, which explains in detail the common abnormalities we have identified in students and what they mean for the student, parent, and athletic training staff.

# **EXPLANATION OF BENEFITS (EOBs) FROM INSURANCE COMPANIES**

Once WHP has billed the student's health insurance for the testing, the policyholder will likely receive multiple EOBs from the carrier for services performed (administration of the tests <u>and</u> reading of results). These are not bills and should not be remitted. These statements are routine notifications from the insurance company and do not accurately reflect what the policyholder owes nor the costs of the tests. Parents are encouraged to call WHP Customer Relations at (855) 200-8262 to verify health benefits prior to registering their student. HSA/FSA/HRA accounts may be affected!





# Wimbledon Athletics Welcome Kit

## **TESTING PROCESS: WHAT TO EXPECT**

We want to ensure the testing process runs as smoothly as possible for you and your students and have included the following information to guide you during the days leading up to your testing date and beyond.

#### 2-3 Days Prior to Testing:

• WHP Logistics team will send you a notification email with tracking numbers for equipment and supplies being shipped to your school or facility for testing.

#### 1-2 Days Prior to Testing:

• The equipment and supplies you requested for testing will arrive (tables, privacy screens, latex gloves, gowns, etc.) as well as those supplies needed by WHP techs to conduct testing (electrodes, gel, etc.).

#### Day Before Testing:

- WHP lead tech will do a walk-through of testing site with someone from your athletic staff and set up equipment, if room is available. The assigned lead tech name will be communicated to you prior to testing. (If testing <30 students, no lead tech will be designated.)
- For each student registered, we will send an appointment reminder via text message to the cell phone number that was provided when appointment was scheduled.

#### 1st Day of Testing:

- One hour prior to testing, all WHP techs will arrive to ensure your facility is set up properly and is ready to go for testing (*if not done the day before*).
- WHP lead tech will facilitate set-up/breakdown of your site.

#### All Days of Testing:

- The lead tech will be responsible for checking in students and assigning staff to stations.
- Please remind students and athletes to allow up to 1.5 hours to complete all testing.
- It will be helpful to have trash cans/bags and several rolls of paper towels on hand during testing.

#### 1-2 Days After Testing:

• WHP Logistics team will reach out to you after testing regarding the return process for equipment and supplies.

If you have any questions along the way, please do not hesitate to contact Customer Relations at (855) 200-8262.

# *Thank You* for partnering with Wimbledon Health Partners to keep your students and athletes safe and healthy!

7000 West Palmetto Park Road | Suite 205 | Boca Raton, Florida 33433 P: (855) 200-8262 | F: (855) 400-8262 | www.wimbledonhealthpartners.com